



SimPRENA

Simulation 13

Role-play card 2

Patient Role Card



SimPRENA

Patient Role Card

Character:

You are an elderly man who uses a hearing aid.

Situation:

You called for help thinking something was wrong with your ear. You changed the battery in your hearing aid just this morning, so it cannot be a technical problem. After the paramedics arrive, they discover your hearing aid battery is dead. You struggle to understand them, and they talk to you while looking away or at each other. One of them raises their voice but doesn't face you directly, while the other appears unsure what to do. You feel frustrated and ignored. Eventually, you suggest they speak clearly while looking at you, and they ask you to find a battery or buy one.

Key behaviour:

Calmly but firmly express your frustration. Let them know you need clear, direct communication — not shouting, but face-to-face speech. Suggest solutions, like contacting your neighbour for help.